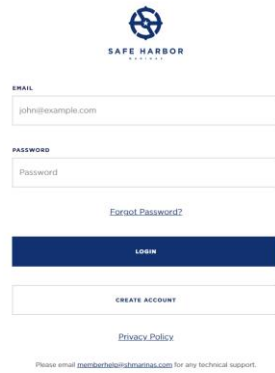




Marina Bay Tides

February 2023

Member Portal Coming February 1!



The member portal will be accessible February 1 at:
Members.SHMarinas.com

This is where you will be able to view and pay your account balance, verify and update your insurance certificate and more! The e-mail address we have on file for your account will be your login (click on "Create Account" to select your password).

The old online payment location is deactivated, so please delete that link!

Look for an upcoming notice with more details in your e-mail in box! Check your spam filter for e-mails from shmarinas.com domain.

Registration Update

The Berth License Agreement requires boat owners submit current Documentation or Registration. Registration is with California DMV and is valid for two years with renewal on odd years. You should get a Certificate of Number along with the stickers that go on your boat. We need a copy of the current Certificate of Number if your boat is registered.



Insurance



With the recent change in ownership all insurance renewals will need a change in the Additional Insured (AI) endorsement language. When renewing, please have your agent update the AI endorsement to read:

Sun Communities Inc., and its affiliates and subsidiaries (or Safe Harbor Marinas, LLC, SHM TRS, LLC, and their respective parents, affiliates and subsidiaries)

When sending us copies of your insurance, emailing a copy of your current **Declaration Page and Additional Insured Endorsement to MBYH@SHMarinas.com** is the best. Sending a receipt or a screen shot of your payment does not constitute proof of insurance for our insurer.

Transition

Thank you for your patience during the transition period. There were several notices sent out regarding automatic payments which inadvertently caused some confusion. If you already sent us the completed authorization form AND updated your credit card (or ACH payment) info after December 13 you should be good to go. Check your account after the 5th but before the 10th of the month to verify the charges are pending. If you don't see any pending charges, let us know at MBYHBilling@SHMarinas.com.

If you are relying on a credit card number that you gave to the office before December 13, you are not currently set up for autopay. No credit card info was transferred in the sale (it was all deleted as part of the security protocol). Please do not send us the authorization form and say to use the card we have on file (we don't have it on file anymore!).

Alternatively you can, initiate a payment manually via the Members Portal or at the office by phone or in person.

Office Hours: Monday through Saturday 9-5 Closed Sundays

Key Contact Info:

www.shmarinas.com

Emergency: 9-1-1

RPD Non-Emergency No: 510-233-1214

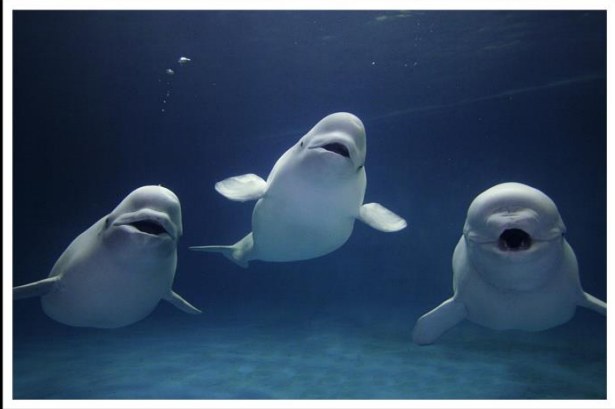
MBYH@SHMarinas.com

Marina Bay Yacht Harbor 510-236-1013

Mark your calendar:

Feb 2 — **Check in with Punxsutawney Phil** to find out whether we will have an early spring or 6 more weeks of winter. Either way it's time to go sailing!

Feb 14 — **Valentine's Day**. Show that special someone you really care: take them sailing!



**WHALE, WHALE, WHALE
WHAT HAVE WE HERE?**

*What do you call a pod
of musical whales?*



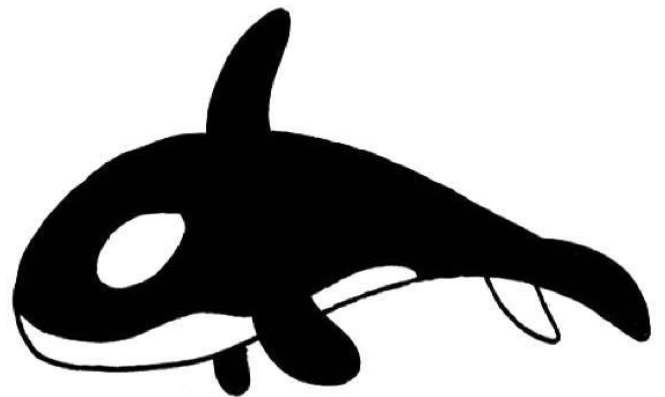
An Orca-stra!

brookeddrews

**HAHAHA. OH, MY
GOOD LAD**



YOU KRILL ME!



**WHO WAS THE
MARKETING GENIUS
THAT CALLED THEM
KILLER WHALES
INSTEAD OF
SEA-PANDAS?**