



Marina Bay Tides

March 17, 2020

Covid 19 Update

Due to the recent shelter in place order by regional health officials Marina operations are going through some changes.

Until further notice, the Marina Office will be running with reduced staffing and possibly reduced hours. During this time we strongly encourage everyone to avoid coming to the office as much as possible and to take advantage of other means such as the marina website, e-mail & phone to take care of business. Payments can be made online through the Marina website, by mail or even dropping a check through the mail slot.

When communicating we recommend e-mail as the best method to communicate with us. Send your messages to: INFO@MBYACHTHARBOR.COM.

When calling, please be aware that with reduced staffing, answering all the calls as they come in may be a challenge. Please leave a voicemail message and we will do our best to call back as soon as possible. **For after-hours emergencies such as water breaks or power outages please select Option 3 in the voicemail to have our on-call staff paged.**

Maintenance issues on the dock will also be impacted and response times may be longer than we would like. Our priority will be critical items like water breaks and power outages but even those repairs may be delayed by staffing and parts shortages. We thank everyone in advance for their patience.

The docks and launch ramp are open and available for use as before and outdoor recreation is permitted under the shelter in place order. We encourage everyone to practice social distancing and, wherever possible, to make use of your onboard heads and avoid using the marina restrooms. We hope it would go without saying to use the Marina pumpout stations to pump out your holding tanks, but just in case: Use the Marina Pumpout Stations at D & G Docks to pump out your holding tank!

Marina Website:

www.MBYH.com

(includes on line bill pay & more!)

After Hours Emergency Call

510-236-1013 Select Option 3

(you don't have to wait for the message to finish)

Please report suspicious activity to RPD: 510-233-1214

Office Hours: Monday through Saturday 9-5 Closed Sundays

www.MarinaBayYachtHarbor.com

Emergency: 9-1-1

RPD Non-Emergency N^o 510-233-1214

Key Contact Info:



INFO@mbyachtharbor.com

Marina Bay Yacht Harbor 510-236-1013

(After Hours Maintenance Emergency: Option 3)